

10 Sin Ming Drive Singapore 575701  
Tel: 1800 – CALL LTA (1800 – 2255 582) Fax: (65) 65535329

5 July 2016

Please see Distribution List

Our ref VRL/04/2016  
LTA/VR&L/V43.054.000

All Motor Vehicle Dealers

Your ref  
DID 6553 5200 Fax 6553 5329

All Electronic Service Agents (ESAs)

All Export Processing Zone / Scrapyard Operators

Dear Sir / Madam

### **Online purchase of deregistered vehicle details**

1. Currently, details of deregistered vehicles (or commonly known as deregistration certificates) can be purchased via the LTAlink (for ESAs) or at LTA counters. The hardcopy certificates are then mailed to the ESAs or collected at the LTA counters the following day.

2. As part of our continuous efforts to move our services online, we are pleased to inform you that we will replace the current purchase of deregistration certificate function with the following new eServices on [www.onemotoring.com.sg](http://www.onemotoring.com.sg) **with effect from Monday, 1 August 2016 :**

- a) “Purchase of Deregistered Vehicle Details” eService for purchase of deregistered vehicle details using credit card or eNETS Debit. You can print or download a copy of the deregistered vehicle details (in PDF format) immediately upon confirmation and payment. Alternatively, you can purchase the deregistered vehicle details via the LTALink system with payment deducted via your ESA’s GIRO account. The fee will remain as \$5.35 (inclusive of GST) per vehicle.
- b) “Retrieve Deregistered Vehicle Details” eService for re-downloading of the copy of the deregistered vehicle details within 6 months from the date of purchase. You will need the Transaction Reference Number for the purchase and the vehicle number to access the copy of vehicle details. Alternatively, you can access this function via the LTALink system.

3. With the above, LTA will stop printing hardcopy deregistration certificates with effect from 1 August 2016.

4. We enclose a sample of the deregistered vehicle details at Annex A and the user guides for OneMotoring and LTALink at Annex B and C respectively for your information.

5. Please bring the contents of this circular to the attention of your members and staff. You may contact our Customer Service Officers at 1800-CALL LTA (1800-2255 582) if you have any questions.

Yours sincerely

A handwritten signature in blue ink, appearing to be 'Ng Lay Choo', written over the typed name.

Ng Lay Choo  
Deputy Director, VRL Service Operations  
Vehicle Services Group

## Annex A – Sample of Deregistered Vehicle Details



10 Sin Ming Drive Singapore 575701  
Tel: 1800-CALL LTA (1800-2255 582) Fax: (65) 6553 5329

### DETAILS OF DEREGISTERED VEHICLE

Transaction Reference No.: 20160607175422748019

This is to certify that vehicle no. SB2532Z has been de-registered.

1. Vehicle No.	: SB2532Z
2. Effective Date Of Ownership	: 26 Jul 2001
3. Original Registration Date	: 05 Jan 1993
4. First Registration Date	: 05 Jan 1993
5. Vehicle Type	: Motor Car
6. Attachment 1	: No Attachment
7. Attachment 2	: -
8. Attachment 3	: -
9. Vehicle Make	: TOYOTA
10. Vehicle Model	: CORONA GL1 M
11. Year Of Manufacture	: 1992
12. Primary Colour	: Grey
13. Secondary Colour	: -
14. Passenger Capacity	: 4
15. Chassis No.	: AT190041184
16. Trailer Chassis No.	: -
17. Propellant	: Petrol
18. Engine No.	: 4AB1057651
19. Motor No.	: -
20. Engine Capacity (cc)	: 1587
21. Power Rating (kw)	: -
22. Unladen Weight (kg)	: 0
23. Maximum Laden Weight (kg)	: 0
24. No. Of Transfers	: 2
25. De-registration Date	: 31 Dec 2015
26. Remarks	: -

Note :

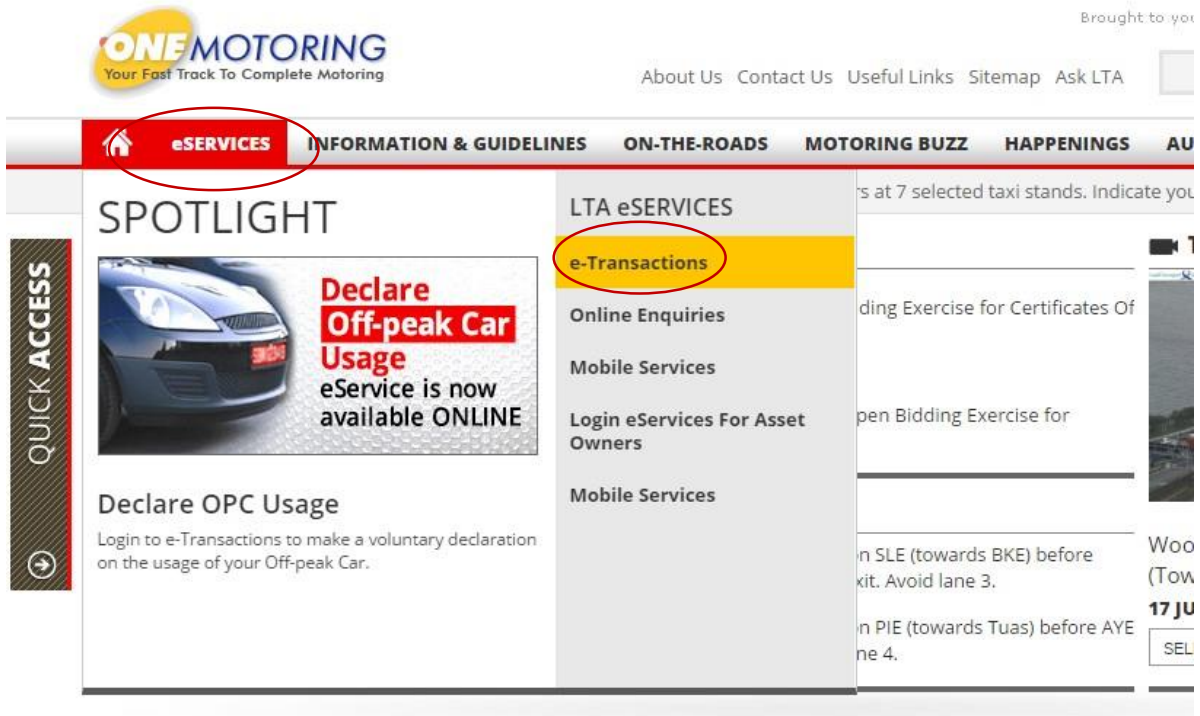
1. Data is not available or not applicable for fields with "-".
2. You may also download the details of the deregistered vehicle using the Vehicle No. and Transaction Reference No. above at <http://www.onemotoring.com.sg> (go to LTA eServices > e-Transactions > Retrieve Deregistered Vehicle Details by 06 Dec 2016).

ISSUED BY REGISTRAR OF VEHICLES

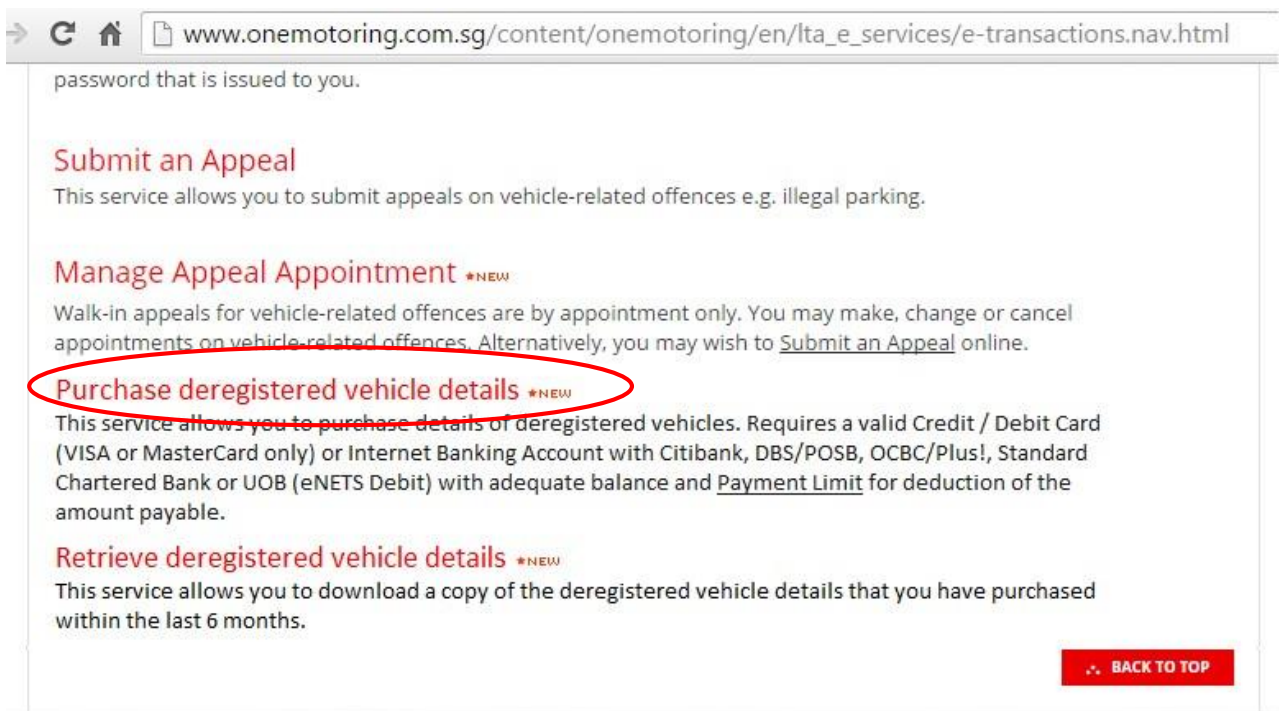
## Annex B – User Guide to purchase and retrieve deregistered vehicle details on OneMotoring

### Purchase of deregistered vehicle details in OneMotoring (for all users)

Step 1 Visit <http://www.onemotoring.com.sg> > Click “eServices” > eTransactions



Step 2 Click on ‘Purchase Deregistered Vehicle Details’



### Step 3

Key in vehicle number and captcha code shown > Click 'Next'

#### Purchase Deregistered Vehicle Details

##### Input Details

Vehicle No.\*:

\* Mandatory field

##### Message

Note: Please note that the transaction reference no. to download the deregistered vehicle details will expire within 6 months from the date of purchase.

##### Terms & Conditions :

This application is subjected but not limited to the following conditions:

1. These Terms and Conditions are supplemental to and are to be read together with the Conditions of Use found at the footer of the e-Services@ONE.MOTORING website accessed via <http://www.onemotoring.com.sg>.



Refresh

Enter text in red show:

Click

Next Clear

### Step 4

Enter requested details > Click 'Submit'



#### Purchase Deregistered Vehicle Details

##### Vehicle Details

Deregistered vehicle no.: SKF487X

Chassis No.: MRHCM46405P200310

##### Requestor Particulars

Requestor ID Type \*:

Requestor ID \*:

Requestor Name \*:

Email Address \*:  (A copy of the deregistered vehicle details will be sent to this e-mail address.)

Handphone No. \*:

\* Mandatory field

Enter details

Previous Submit Clear Cancel

Click

Land Transport Authority

Please read through the Privacy Statement, Terms of Use and Disclaimer.

## Step 5

Check details > Click 'Confirm'

### Purchase Deregistered Vehicle Details (Confirmation)

#### Vehicle Details

Deregistered Vehicle No.: SG972G

Chassis No.: 5H5002359

#### Requestor Particulars

Requestor ID Type: Singapore NRIC

Requestor ID: S2074453C

Requestor Name: JOHN NASH

Email Address: jnash@sit.dev

Handphone No.: 91234555

#### Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Print Details Fee:	5.00	0.35	5.35
<b>Total Amount Payable:</b>			<b>5.35</b>

#### Message

A copy of the de-registered vehicle details will be sent to the above e-mail address entered.

Click

## Step 6

Select payment method > Click 'Submit'

### Collect Payment

Payment Transaction Reference No.: 20160607101600987755

#### Select Payment Method

Payment Method\*:

#### Payment Summary

Total Amount Payable: \$5.35

Total Amount Paid: \$0.00

Total Amount Unpaid: \$5.35

\* Mandatory field

Click

Land Transport Authority

Please read through the Privacy Statement, Terms of Use and Disclaimer.  
Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.  
Best viewed with IE 8.0 SP3 and above, 1024 X 768 resolution  
Copyright © 2015 LTA | [Privacy Statement](#) | [Terms of Use](#) | [Disclaimer](#) | [Rate the Website](#)

## Step 7

Click 'Confirm payment'

### Collect Payment (Confirmation)

#### Payment Summary

Payment Transaction Reference No.:	20180607101800987758
Payment Method Selected:	Direct Debit: eNETS Debit (Internet Banking)
Total Amount Payable:	\$5.35

#### Important Message

You will be re-directed to the website of the internet payment service provider once you click on the 'Confirm Payment' button. Please note the following:

1. DO NOT close this browser while payment is in progress.
2. DO NOT click on the browser buttons (example: Back, Reload/Refresh or Stop) while payment is in progress.
3. To ensure that your payment request can be processed by eNETS, please add eNETS and the Bank's website (excluding Standard Chartered Bank) to your list of allowed sites in the pop-up blocker settings of your browser (for Internet Explorer, Mozilla Firefox and Chrome users) or turn off the pop-up blocker (for Safari users):
  - a. www.enets.sg; and
  - b. dbd2pay.dbs.com (for DBS/POSB Account holders); or
  - c. uniservice1.uobgroup.com (for UOB Account holders); or
  - d. www.citibank.com.sg (for Citibank Account holders); or
  - e. www.ocbc.com (for OCBC Account holders); or
  - f. www.plus.com.sg (for Plus! Account holders); or

Click



## Step 8

Follow the respective steps for payment

For eNets payment

**eNETS** Tuesday, 07 June 2016

**Consumer eNETS**

Privacy Policy  
Security Guidelines  
Customer Service

### debit from bank account

If you are using a POP-UP BLOCKER, please add the following list as your allowed sites. Otherwise, the relevant transaction pages from the banks cannot be displayed, and your transaction request cannot be processed. Click [here](#) for pop-up blocker FAQ.

1. www.enets.sg
2. dbd2pay.dbs.com (for DBS/POSB Account holders)
3. pibenets.uob.com.sg (for UOB Account holders)
4. www.citibank.com.sg (for Citibank Account holders)
5. www.ocbc.com (For OCBC account holders)
6. www.plus.com.sg (For Plus! account holders)
7. ibank.standardchartered.com.sg (For Standard Chartered account holders)

**TRANSACTION INFORMATION**

Merchant Name	Land Transport Authority - VRL
Merchant Reference Code	20180607101825365677
NETS Reference Code	20180607101844884
Merchant Hostname	vrl.lta.gov.sg
Amount	SGD 5.35

**Important Notice:** Please note down the transaction information in this section just in case you need to raise any query on this transaction.

**SINGAPORE BANK SELECTION**

Bank:  Select bank

For credit card payment

**Step 9**

Receipt will be generated.  
Click 'Ok' to download soft copy of deregistered vehicle details. A copy will also be sent to the email address entered.

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 21 Jun 2016 / 14:53:04  
Receipt Date/Time : 21 Jun 2016 / 14:53:04

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-160621-000001  
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
1	De-reg Veh - SBP398Y Print Details Fee 20160621145124568256	5.00	0.35	5.35
	<b>Sub-Total</b>	5.00	0.35	5.35
	<b>Total Before Rounding</b>	5.00	0.35	5.35
	<b>Rounding Difference</b>			0.00
	<b>Total Amount Payable</b>			5.35
	<b>Paid By</b>			
	20160621145151546 Direct Debit: eNETS Debit (Internet Banking)			5.35
	<b>Total</b>			5.35
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			5.35
	<b>Excess Refundable Amount</b>			0.00

Transaction Reference No. 20160621145124568256  
(Use this reference no. and vehicle no. to download the deregistered vehicle details by 20 Dec 2016)  
Click OK to view/download the details of deregistered vehicle.

THANK YOU AND HAVE A NICE DAY!

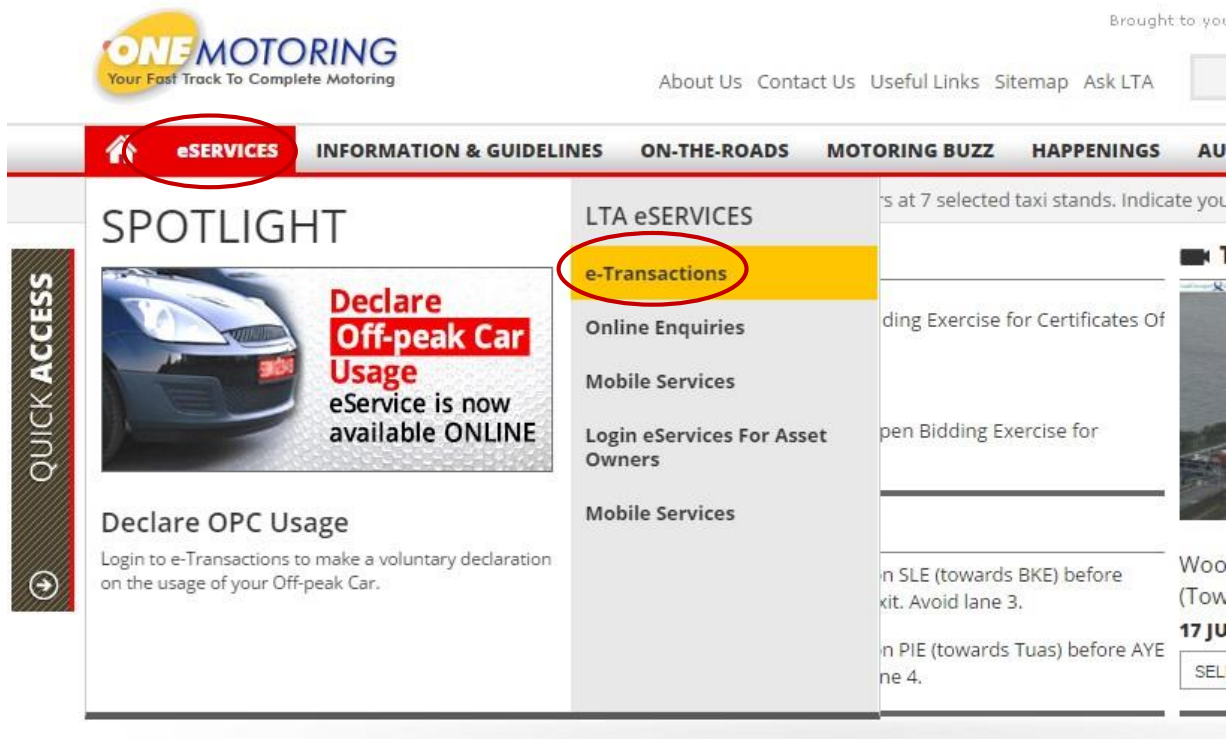
Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt OK

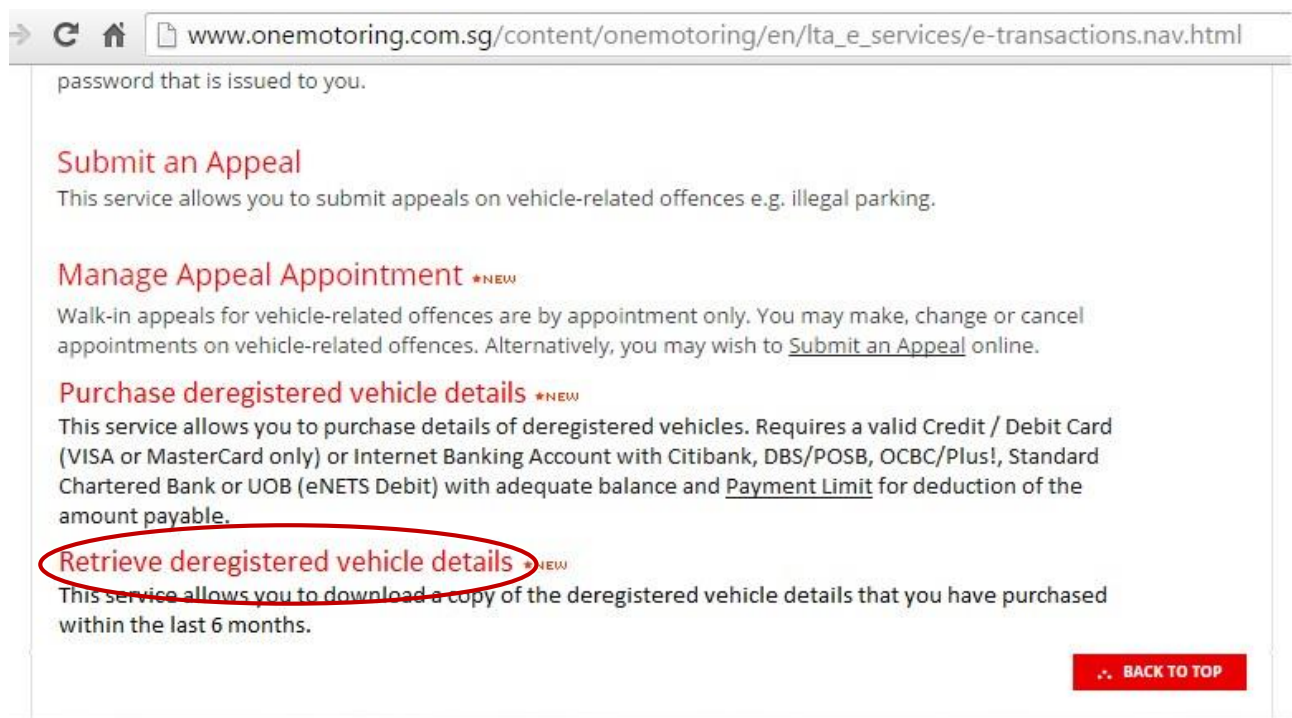


## Retrieve deregistered vehicle details in OneMotoring (for all other users)

**Step 1** Visit <http://www.onemotoring.com.sg> > Click “eServices” > eTransactions



**Step 2** Click on ‘Retrieve Deregistered Vehicle Details’



### Step 3

Key in vehicle number, transaction reference no. and captcha code shown > Click 'Next'

#### Retrieve Deregistered Vehicle Details

##### Input Details

Vehicle No.*:	<input type="text" value="SGA92G"/>	← Enter details
Transaction Ref. No.*:	<input type="text" value="20160617100850934196"/>	

\* Mandatory field

##### Terms & Conditions :

This application is subjected but not limited to the following conditions:

1. These Terms and Conditions are supplemental to and are to be read together with the Conditions of Use found at the footer of the e-Services@ONE.MOTORING website accessed via <http://www.onemotoring.com.sg>.



← Enter captcha code

Enter text in red shown above

Click →

### Step 4

Enter details > Click 'Submit'

#### Retrieve Deregistered Vehicle Details

##### Vehicle Details

Deregistered Vehicle No.:	SGA92G
Chassis No.:	5H5002359
Transaction Ref. No.:	20160617100850934196

##### Requestor Particulars

Requestor ID Type:	<input type="text" value="Please Select"/>	} Enter details	
Requestor ID :	<input type="text" value="S2074453C"/>		
Requestor Name :	<input type="text" value="JOHN NASH"/>		
Email Address * :	<input type="text" value="jnash@sit.dev"/>		(A copy of the deregistered vehicle details will be sent to this e-mail)
Handphone No. * :	<input type="text" value="91211212"/>		

\* Mandatory field

Click →

## Step 5

Check details > Click 'Confirm'

### Retrieve Deregistered Vehicle Details (Confirmation)

Vehicle Details	
Deregistered Vehicle no.:	SGA92G
Chassis No.:	5H5002359
Transaction Ref. No.:	20160617100850934196
Requestor Particulars	
Requestor ID Type:	Singapore NRIC
Requestor ID:	S2074453C
Requestor Name:	JOHN NASH
Email Address:	jnash@sit.dev
Handphone No.:	91211212
Message	
A copy of the deregistered vehicle details will be sent to the above e-mail address entered.	

Click →

## Step 6

Click 'Download' to download soft copy of deregistered vehicle details. A copy will also be sent to the email address entered.

### Retrieve Deregistered Vehicle Details (Acknowledgement)

Vehicle Details	
Deregistered Vehicle no.:	SGA92G
Chassis No.:	5H5002359
Transaction Details	
Transaction Ref. No.:	20160617100850934196
Business Transaction Date:	17 Jun 2016
Business Transaction Time:	10:15:20
Message	
You can use the transaction ref. no. and vehicle no. to download the deregistered vehicle details by 16 Dec 2016	
A copy of the deregistered vehicle details had also been sent to your e-mail address.	

Click to download →

# Annex C - User Guide to purchase and retrieve deregistered vehicle details on LTALink

## Purchase of deregistered vehicle details in LTALink (for ESAs)

**Step 1** ESA to login to LTALink using Netrust Token

**Step 2** Click on 'Vehicle Hub' > 'Deregistered Vehicle Details' > 'Purchase Deregistered Vehicle Details'



**Step 3** Enter vehicle number > Click 'Next'

### Purchase Deregistered Vehicle Details

#### Input Details

Vehicle No.\*:  ← Enter vehicle details here

\* Mandatory field

#### Message

Note: Please note that the transaction reference no. to download the de-registration certificate will expire within 6 months from the date of purchase.

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Next

Clear

Click →

**Step 4** Enter details > Click 'Submit'

### Purchase Deregistered Vehicle Details

#### Vehicle Details

Deregistered Vehicle no.: SG972G

Chassis No.: 5H59J2359

#### Requestor Particulars

Requestor ID Type: Company

Requestor ID : 201312345K

Requestor Name : JOHN NASH

Email Address \* :  (A copy of the deregistered vehicle details will be sent to this e-mail address.)

Handphone No. \* :  ← Enter details accordingly

\* Mandatory field

Previous

Submit

Clear

Cancel

Click →

## Step 5

Check details > Click 'Confirm'

### Purchase Deregistered Vehicle Details (Confirmation)

Vehicle Details			
Deregistered Vehicle no.:	SGA972G		
Chassis No.:	5H5002359		
Requestor Particulars			
Requestor ID Type:	Company		
Requestor ID:	201312345K		
Requestor Name:	JOHN NASH		
Email Address:	jnash@sit.dev		
Handphone No.:	91234555		
Amount Payable			
	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Print Details Fee:	5.00	0.35	5.35
<b>Total Amount Payable:</b>			<b>5.35</b>
Message			
A copy of the de-registered vehicle details will be sent to the above e-mail address entered.			

Previous Confirm Cancel

Click

## Step 6

Click 'Download' to get soft copy of deregistered vehicle details. A copy will also be sent to the email address entered.

### Purchase Deregistered Vehicle Details (Acknowledgement)

Vehicle Details	
Deregistered Vehicle no.:	SGA333L
Chassis No.:	201213191637
Transaction Details	
Transaction Ref. No.:	20160614172101115278
Business Transaction Date:	14 Jun 2016
Business Transaction Time:	17:21:01
Message	
You can use the transaction ref. no. and vehicle no. to download the deregistered vehicle details by 13 Dec 2016	
A copy of the deregistered vehicle details had also been sent to your e-mail address.	

Take note of these to retrieve soft copy (within 6 months)

Click to download soft copy immediately

Download OK

## Retrieve deregistered vehicle details in LTAlink (for ESAs)

**Step 1** ESA to login to LTAlink using Netrust Token

**Step 2** Click on 'Vehicle Hub' > 'Deregistered Vehicle Details' > 'Retrieve Deregistered Vehicle Details'



**Step 3** Enter vehicle no. and transaction ref no. > Click 'Next'

### Retrieve Deregistered Vehicle Details

**Input Details**

Vehicle No.*:	<input type="text" value="SGA972G"/>	← Enter details
Transaction Ref. No.*:	<input type="text" value="20160614171140016354"/>	x

\* Mandatory field

**Terms & Conditions :**

This application is subjected but not limited to the following conditions:

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Click →

**Step 4** Enter details > Click 'Submit'

### Retrieve Deregistered Vehicle Details

**Vehicle Details**

Deregistered Vehicle no.:	SG972G
Chassis No.:	5H5002359
Transaction Ref. No.:	201606141711400163549

**Requestor Particulars**

Requestor ID Type:	Company
Requestor ID :	201377889K
Requestor Name :	<input type="text" value="Desmond Sim"/>
Email Address * :	<input type="text" value="jnash@sit.dev"/> (A copy of the deregistered vehicle details will be sent to this )
Handphone No. * :	<input type="text" value="91234646"/>

\* Mandatory field

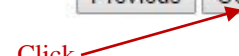
Click →

## Step 5

Check details > Click 'Confirm'

### Retrieve Deregistered Vehicle Details (Confirmation)

Vehicle Details	
Deregistered Vehicle no.:	SG972G
Chassis No.:	5H5002359
Transaction Ref. No.:	20160614171400163549
Requestor Particulars	
Requestor ID Type:	Company
Requestor ID:	201377889K
Requestor Name:	Desmond Sim
Email Address:	jnash@sit.dev
Handphone No.:	91234646
Message	
A copy of the deregistered vehicle details will be sent to the above e-mail address entered.	

Click 

## Step 6

Click 'Download' to get soft copy of deregistered vehicle details. A copy will also be sent to the email address entered.

### Retrieve Deregistered Vehicle Details (Acknowledgement)

Vehicle Details	
Deregistered Vehicle no.:	SG972G
Chassis No.:	5H5002359
Transaction Details	
Transaction Ref. No.:	20160614171400163549
Business Transaction Date:	14 Jun 2016
Business Transaction Time:	17:15:32
Message	
You can use the transaction ref. no. and vehicle no. to download the deregistered vehicle details by 13 Dec 2016	
A copy of the deregistered vehicle details had also been sent to your e-mail address.	

Click to download soft copy immediately 